

## OUT OF HOURS SERVICE CONTACTS

\*\*\* BEFORE PLACING SERVICE CALLS, PLEASE SEE CONDITIONS BELOW \*\*\*

MANUFACTURER	BRANDS	CONTACT NUMBERS
RECONDITIONED EQUIPMENT	*** Please see notes below ***	32522040 (Gaselec) 07-33543922 (United Electrogas)
ARNEG	ARNEG	02-96754456 0423-776782
B & S ASIAN APPLIANCES	B & S	03-94604754
BIRKO	Birko	1300 724 955
BRICE	Brice	07 3205 1077
Bo-Ema	Bo-Ema	02 9756 4744
BONN APPLIANCES	Bonn Halde	3390 4185
BROMIC	Bromic	1800-655212
COMCATER	Alto Shaam Brema Cleveland Comcater Comenda Dean Frima Frymaster Garland Hupfer Mareno Menumaster Purevac Rational Tecnomac Trueheat Vitamix Winterhalter	07-33993122 1800-035327
Crown Urns	Crown	03 9739 6966
Cyberchill	Cyberchill	1300 072 000
Exquisite	Exquisite	03-95611595
Festive	Festive	0499 990 859
FPG	FPG	1800 813 745
Goldstein	Goldstein Eswood Middleby Marshall Pitco Turbochef	1800 013 123
Hobart	Hobart Bonnet	07-32164800
Hoshizaki	Hoshizaki	07-32745700 0407-714131

International Catering Equipment	Anvil Artemis Glacian Hamilton Beach Pizza Group Rheninghaus Mecnosud Nemco Skymesen Butcherquip Adler Saltas Everlasting Inomak Tecnocrio Musso Orved	02-95171499
Ice & Beverage Solutions	Cornelius	0414-938276
J L Lennard	Taylor Zanussi	07-34228110
Cookon	Kay Bee	07-32671133
Liebherr	Liebherr	1800-685899
Luus	Luus	1800-993168
M & M	Fimar Kenwood Thunderbird Duegi Euromax Klemor	03-83390199
Milan	Lassele Carrier Gamko	0408-185603
Moffat	Blue Seal Waldorf Convotherm Washtech Paramount Friginox Crown Cobra Turbofan Icematic Merrychef Scotsman	1800-622616
Norris	Norris	1800-803569
Nutrifaster	Nutrifaster	02 9729 2011
Roband	Roband Vitamix Robalec Ryno	1800-350235
Robot Coupe	Robot Coupe	1300-659409 07-32651142

Sammic	Sammic Santos	03-95840933
Sanden	Sanden	02 9791 9029
Scotsman	Baron	1800-222460
Semak	Semak	03 9796 4583
Skope	Skope	1800-121535
Smeg	Smeg	0414 147 634 (Afterhours) 02 8667 4888 (Ask for Food Service Technical Support)
Stuart Ice Machines	Stuart	07 5540 7299
Stoddart	Woodson Koldtech Culinaire Red-E-Clean Electrolux Anets Cooktek	07-33442444
United Electrogas	General Catering Equipment Repairs	Pager # 3833 4233
Unox	Unox	03 9876 0803
Williams	Williams	1800 338 148
Zip	Zip	1800 813 745

NOTE: please note that during closure periods, many companies will have surcharges in place for service calls. None of the companies listed cover service calls placed outside normal business hours, on weekends or public holidays. Additional charges will apply if calls are placed during these times.

If you choose to use a non- authorised service agent, please be aware that service costs may not be covered. Any costs incurred for calls related to user error, poor cleaning or maintenance, or any user related issue will not be covered under warranty.

If you are organising service calls for reconditioned items, please be aware that you will need to pay for the call at the time of service. Invoices and service reports may then be forwarded to CFE via fax on 07- 32775730, with your contact details and purchase information. We will then determine if warranty coverage will apply. If warranty is applicable, we will then pay the costs CFE would normally incur if the service call was handled internally.

Please note that service calls for reconditioned items **MUST** be directed to CFE, if possible.